

Strategic Plan 2024–28

In everything we do and decide, we respect, protect and promote human rights in our workplace and work for enduring cultural change in the Queensland public sector and self determination for First Nations peoples.



OUR VISION
We will be an influential economic department that advocates in the public interest

OUR PURPOSE
To capitalise on Queensland's resources for sustainable economic prosperity and just outcomes

Strategic objectives	Key performance indicators	Strategies
1. Optimised use of land resources of the state	<ul style="list-style-type: none"> An improvement in stakeholder satisfaction with land administration—quicker, simpler and more transparent An increase in Indigenous Land Reserves returned to Aboriginal and Torres Strait Islander bodies as Indigenous Freehold 	<ul style="list-style-type: none"> Work with stakeholders to modernise land administration, including the State Valuation Service Work with stakeholders to improve commercial lease outcomes Work with stakeholders in relation to the coexistence and subsidence framework
2. Increased and diversified private sector investment in georesources	<ul style="list-style-type: none"> An increase in investment levels An improvement in stakeholder satisfaction with our regulatory efficiency 	<ul style="list-style-type: none"> Work with stakeholders to plan the future of the resources industry Deliver the Queensland Resources Industry Development Plan and Critical Minerals Strategy Facilitate increased petroleum and gas exploration
3. Innovation to unlock our data's potential	<ul style="list-style-type: none"> An increase in data availability and use for our customers and stakeholders An increase in proactive provisioning of data, to support investment opportunities in Queensland 	<ul style="list-style-type: none"> Maximise value for our customers and stakeholders from the data we collect, curate and make available Manage and maintain our data and information in a safe and secure way in accordance with privacy principles
4. Great careers: a contemporary workforce set apart by its expertise, innovation, collaboration and leadership	<ul style="list-style-type: none"> An improvement in Working for Queensland themes: <ul style="list-style-type: none"> Employee engagement Organisational leadership Professional development Performance discussions An increase in change management maturity 	<ul style="list-style-type: none"> Build a skilled and agile workforce capable of delivering our strategic objectives through: <ul style="list-style-type: none"> leadership change capability business acumen technical expertise Invest in leadership development to build a courageous culture empowering leaders to inspire, innovate and advocate with integrity
5. A reframed relationship with First Nations and non-Indigenous Queenslanders as we deliver on our Path to Treaty	<ul style="list-style-type: none"> More First Nations peoples in our workforce including in decision making roles An increased uptake of cultural agility programs: <ul style="list-style-type: none"> Building on the Strengths of our Stories An improvement in Working for Queensland themes for Aboriginal and Torres Strait Islander perspectives and cultural safety 	<ul style="list-style-type: none"> Uphold the Queensland Government's Statement of Commitment to build a reframed relationship with Aboriginal and Torres Strait Islander peoples and ongoing truth telling Develop and deliver our Path to Treaty and Cultural Capability Plan Work in partnership with First Nations peoples around Queensland place names
6. Positive stakeholder and public sentiment on our policies, programs and people	<ul style="list-style-type: none"> An increase in the department's aggregated customer satisfaction score An increase in audience of our social media platforms 	<ul style="list-style-type: none"> All service owners to include business improvement measures in their business plans based on customer feedback Regularly monitor all customer touchpoints
7. Our obligations are met	<ul style="list-style-type: none"> Percentage of active government commitments delivered, including Charter Letter commitments Percentage of Service Delivery Statement service standards met 	<ul style="list-style-type: none"> Continue to lead, coordinate and contribute to delivery of the Queensland Government's priorities Do our work and do it well Work with our stakeholders and government to deliver our existing programs

The agency supports the Government's objectives for the community:



Good jobs: Good, secure jobs in our traditional and emerging industries



Better services: Deliver even better services right across Queensland



Great lifestyle: Protect and enhance our Queensland lifestyle as we grow.

We contribute to the following Government sub-objectives for the community.



Supporting jobs



Backing our frontline services



Connecting Queensland



Growing our regions



Building Queensland



Honouring and embracing our rich and ancient cultural heritage



We will manage our strategic risks by:

- supporting the health and wellbeing of our people and stakeholders
- protecting the confidentiality, integrity or availability of our information
- building processes and capability to achieve sustainability and deliver reform
- understanding public and stakeholder sentiment to allow for continuous improvement
- inspiring our people to achieve our strategic objectives
- upholding public service integrity and ethics.

We will embrace our opportunities by:

- leading environmental, social, governance (ESG) considerations for mining and land utilisation
- being a key enabling agency for the delivery of the government's objectives for the community
- modernising the way we deliver land administration
- growing a resilient, responsible and sustainable resources industry for economic prosperity
- realising our ambition to support our stakeholders through achieving the full value potential of our data and digital technologies
- evolving the department's culture, enhancing leadership and driving accountability.